

February 15, 2011

Dear Physician Office Administrator/Manager/Scheduler/ Receptionist;

I wanted to make sure you aware of a wonderful offering we have for your patients: Online pre-surgical medical histories with SourcePlus Passport. SourcePlus Passport: Is a secure, web-based software application, specifically designed to optimize Perioperative information workflow. The patient-friendly Passport solution allows patients to securely create and submit their own medical histories via the Internet and addresses many of the roadblocks that normally occur in the preop process.

This functionality is currently available your patients. The key benefit to your patients is that they can **quickly and easily** complete the required information for their upcoming surgical procedure online, at a time that is convenient for them- often from the privacy and comfort of their own homes where they have access to all of their medications and or the added resource of a spouse or family member who may help provide additional medical information. The alternative is that they will receive a 20-30 minute preop assessment phone call from one of our nurses during the day.

Attached is a brief overview of SourcePlus Passport. Also attached is a patient handout your front office will provide the patient with as they are leaving your facility. We ask that you hand this to each patient and remind them that they could/should complete their preop history online- It will make their preop process much more efficient for your patient. If available, we request that you include the patient's e mail address as part of your surgical booking request. By doing so, we can send the patient an automatic e mail reminder and link for the on line surgical registration.

Built into the patient history is online viewing and acceptance of our CMS Patient Rights Policy's.

If you have any questions, please do not hesitate to contact me at pnichols@symbion.com or 504.454.2017 x 101.

Sincerely yours,

Penny A. Nichols
Administrator